

Equal Opportunities Policy

Our company ethos is based on the fact that the owners are governed by their Christian conscience, so that the wholly Christian ethos regulates the business. The owners have a strong commitment to provide a family-based business environment, furnishing a physically and morally safe and happy environment. OnSite Support promotes equality regardless of the persons age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation within the framework of recruitment, promotion or training.

Both customers and suppliers are treated equally with honesty and integrity, and it is a key goal to achieve the highest standards of customer satisfaction. Our priority is to offer a good, reliable personal service. As a family-owned business, we see this as vital to our on-going success, and we are always looking at ways to make it easier to for clients to deal with us. Our sales staff will provide a friendly and helpful service and respond promptly to your needs; a vast range of products held in stock and standard overnight delivery service means you get the equipment you need when you need it.

As part of the company's policy of continuous improvement, we constantly monitor trends in the industry for innovations and developments that will enable us to supply the latest and best products and equipment designed to make working safer, easier and more efficient. Respect for the environment, too, is a big consideration for all responsible companies and OnSite Support takes this responsibility very seriously. Concern for the environment we live in is an integral part of the way we do business, and On-Site Supplies is committed to achieving environmental best practice throughout all of its activities, and to continually work towards minimizing the impact on the environment of its products and services. We monitor the production chain of products we source and manufacture and aim to ensure that we work with suppliers who conform to this policy. With this in mind we have achieved official recognition of this through ISO 14001 accreditation, please request certificate if you require.



19/04/2024

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Date:

**Warren Lynes,
Managing Director**

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